There’s a Quicker Route to the Link Apps You Need

If you’re using the UnitedHealthcare Online app on Link, there may be a faster way to get to the information you need. Most of the tools you used on UnitedHealthcareOnline.com are available right on your Link dashboard. Consider these two ways to get to the Prior Authorization and Notification app:

<table>
<thead>
<tr>
<th>The Long Route: Seven Steps</th>
<th>The Short Route: Four Steps</th>
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<tr>
<td>1. Go to UHCprovider.com</td>
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<td>2. Click on Link.</td>
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<td>3. Sign in with your Optum ID.</td>
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<td>4. Open the UnitedHealthcare Online app on your Link dashboard.</td>
<td>4. Open the Prior Authorization and Notification app on your Link dashboard.</td>
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<td>5. Click on the Notifications/Prior Authorizations menu.</td>
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<td>6. Select a transaction.</td>
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<td>7. Click the orange button to open the Prior Authorization and Notification app.</td>
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We’ve listed the tools that can be accessed directly from the Link dashboard:

**Eligibility and Benefits**

**eligibilityLink**
- Check patient eligibility
- Review benefits details

**Care Conductor**
- Access a member’s health assessment
- View a member’s plan of care and review notes history
Claims and Payments

**claimsLink**
- View claims status for multiple UnitedHealthcare plans
- Submit claim reconsideration requests

**Electronic Payments & Statements**
- Receive electronic funds transfer (EFT) and electronic remittance advice (ERA) for most UnitedHealthcare health plans

**Claim Estimator**
- Determine patient benefits
- View allowable service bundling

**Single Explanation of Benefit**
- Multiple options to quickly locate an EOB/remittance advice

**Claim Research Project**
- Submit multiple claims for reconsideration at one time

**Fee Schedule Lookup**
- Look up contracted rates of commercial, Medicare and Medicaid plans for CPT® and HCPC codes for a specific physician/health care professional name and product

**OneNet PPO Pricing**
- Search for claims submitted by a specific physician, hospital or other health care professional
Prior Authorization and Notification

- Find out if prior authorization or notification is required
- Check the status of your notification and prior authorization requests

Referral Submission & Status

- Find out if a referral is required
- Check the status of your request

eligibleLink

referralLink Limited Use for UnitedHealthcare Community Plan of Florida and UnitedHealthcare Dual Complete of Florida Dual Special Needs Plan (DSNP)

- Find out if a referral is required
- Check the status of your request

You can also reorganize the app tiles on your dashboard so they’re easier to find. Click Edit in the upper right corner of your Link dashboard, then click the plus sign on the app tile to drag and drop it where you want.

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